



A message from

Customer Network Solutions

CCEW submissions – Building Commission NSW Portal (effective 1 March 2026)

27 February 2026

From 1 March 2026, the Building Commission NSW (BCNSW) will introduce a new online portal for all Certificate of Compliance for Electrical Work (CCEW) submissions.

From this date, BCNSW will no longer accept handwritten or PDF CCEWs submitted directly to them.

This change does not impact Endeavour Energy's requirements.

You must continue to attach a CCEW to NOSW submissions via the eNOSW app in the following scenarios:

- New electrical service connections
- Any work carried out on a customer's electrical installation associated with disconnection / reconnection
- Upgrade of service mains

A CCEW must also continue to be provided when booking an Installation Inspector for:

- LV Sub Isolation and Energisation
- High Voltage installations
- Installations in hazardous area environments
- Electrical Installation Defect Rectifications

BCNSW has confirmed that all CCEWs submitted through their portal will be available for download.

Endeavour Energy will continue to accept scanned copies of handwritten CCEWs (e.g. NECA CCEW) when submitted via the eNOSW app or the Applications Portal.

In a nutshell:

- You must submit your CCEW to BCNSW via their new online portal from 1 March 2026
- BCNSW will no longer accept handwritten or PDF CCEWs submitted directly to them
- Endeavour Energy requirements for NOSW submissions remain unchanged
- A CCEW must still be attached in eNOSW where currently required
- Scanned handwritten CCEWs (e.g. NECA) are still accepted by Endeavour via eNOSW or the Applications Portal
- CCEWs submitted through the BCNSW Portal can be downloaded and attached to your NOSW submission as required

Kind regards,

Customer Network Solutions