



A message from **Customer Network Solutions**

Automated Switchgear Process Changes

28 July 2026

We're making changes to the way automated switchgear is ordered, tested and commissioned as part of our ongoing work to simplify processes and improve project delivery.

What is changing?

From 3rd August 2026, when your project requires automated switchgear and/or 1500 kVA HVCB, ASP1s will now liaise directly with the equipment supplier to coordinate the ordering, testing and commissioning of the equipment.

This aligns automated switchgear with the way other project components are currently managed, removing the need for Construction Coordinators to act as an intermediary.

Why are we making this change?

This change is intended to:

- Provide a single point of contact for automated switchgear.
- Improve communication between ASPs and suppliers.
- Provide clearer scheduling and lead times.
- Support more effective outage planning by coordinating directly with the supplier.

What do you need to do?

If your project requires automated switchgear:

- Contact the relevant supplier as early as possible to discuss equipment availability and commissioning dates.
- Confirm available dates with the supplier before submitting your project commencement documentation to Endeavour Energy.

ASP form updates

To support this change, we have updated the ASP project commencement forms. The updated forms now request confirmation of the earliest confirmed supply date for HVCBs and all automated switchgear components.

Providing this information at project commencement will allow outages to be planned more effectively and reduce delays later in the project.

As part of these updates, *FPJ 6017 Request for Distribution Substation HVCB Protection Settings and Testing* will be removed and is no longer required.

The updated forms will be available on our [website](#) at the end of the week.

What is not changing?

- This change does not affect equipment availability or existing stock shortages.
- Occasionally HVCB 1500 kVA substations are sourced from an alternative supplier. In these cases, implementation of the protection settings will continue to be coordinated through your Construction Coordinator.

If you have any questions regarding this change, please contact the Customer Network Solutions team.

Kind regards,

Customer Network Solutions